

Congress of the United States

Washington, DC 20515

March 12, 2026

The Honorable Tammy Whitcomb Hull
Inspector General
United States Postal Service
1735 North Lynn Street
Arlington, VA 22209

Dear Inspector General Hull:

Thank you for your office's August 2025 audit of the St. Louis Processing and Distribution Center and Network Distribution Center. Your audit provided critical transparency into the operational and management failures affecting the St. Louis region and validated the serious concerns raised by my constituents and my office.

I write to request your continued oversight and assistance in evaluating the United States Postal Service's operational performance in the St. Louis region following your office's August 2025 audit of the St. Louis Processing and Distribution Center and Network Distribution Center.

The audit documented significant operational deficiencies, including severe mail delays, staffing shortages, inadequate supervision, and failures in operational compliance. These findings validated the serious concerns raised by my constituents and my office.

Since the release of your audit, my office has continued to receive a steady stream of constituent complaints indicating that significant service failures persist. These complaints include reports of delayed prescription medications, missing financial and legal documents, extended delivery lapses lasting several days, and failures to properly execute mail hold requests.

In addition, since meeting with the Postmaster General in November 2025, my office has submitted multiple Congressional inquiries to USPS leadership seeking information regarding corrective actions, staffing levels, and operational improvements. These inquiries have not received substantive responses.

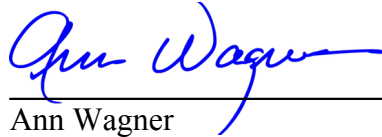
Given these ongoing concerns, I respectfully request that your office review USPS's current operational status in the St. Louis region and provide information, to the extent appropriate, regarding the following matters:

- 1) Please provide the current status of USPS's implementation of the corrective actions identified in your August 2025 audit, including whether USPS has fully implemented those recommendations and whether your office has verified their completion. Specifically, please include any updates regarding actions to address the reports of unchecked truancy and staffing shortages.
- 2) Please describe whether your office has identified any ongoing concerns regarding USPS management accountability, operational oversight, or transparency, including USPS responsiveness to Congressional inquiries and public complaints.
- 3) Please provide any information regarding USPS's preparedness to ensure reliable and timely delivery of ballot related election mail, including whether deficiencies identified in your audit could impact election mail delivery and whether additional actions are warranted.

Reliable mail service is essential to the residents of my district and to the integrity of our election system. My office continues to monitor this situation closely and remains concerned about ongoing service failures and lack of transparency from USPS leadership. I appreciate your continued attention to this matter and respectfully request any information you can provide.

Please do not hesitate to contact my office if additional information would be helpful.

Sincerely,



Ann Wagner
Member of Congress