

Congress of the United States
Washington, DC 20515

April 1, 2025

The Honorable Tammy Whitcomb Hull
Inspector General
United States Postal Service
1735 N. Lynn Street
Arlington, Virginia, 22209-2020

Dear Inspector General Hull,

We are writing once again to raise concerns about ongoing mail delivery issues affecting the St. Louis region. In April 2024, Senator Hawley's office formally requested an audit of post offices and distribution centers in St. Louis County, St. Charles County, and the City of St. Louis. In response, your office indicated that it would proceed with a previously scheduled audit of the broader Kansas-Missouri Postal District. However, that effort did not specifically address the challenges faced by residents in the St. Louis area. Since that time, mail service in the region has not improved.

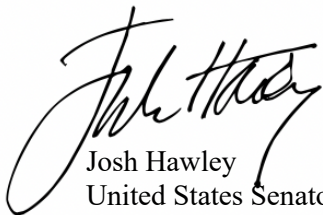
Residents in the St. Louis area continue to face significant mail delivery disruptions. Many experience persistent delays, while some go extended periods without receiving any mail at all. Concerns continue to grow over packages that end up being shuffled between St. Louis area post offices for weeks on end or payments arriving late due to the Postal Service's ongoing issues. One individual shared that they have received mail a total of ten times so far in 2025; this is simply unacceptable. Others have struggled to access critical prescription medications and Social Security checks, creating unnecessary hardships.

Reliable mail service is essential, and these ongoing failures are unacceptable. Given the continued problems in the St. Louis area, we urge you once again to conduct a targeted audit of postal facilities and distribution centers in St. Louis County, St. Charles County, and the City of St. Louis. Identifying and addressing the root causes of these service failures is critical to restoring trust in USPS operations in the region.

We request that your office provide a response by April 15, 2025, outlining any plans to assess and improve mail delivery in the St. Louis area, along with a timeline for completing this much-needed audit.

Thank you for your prompt attention to this matter.

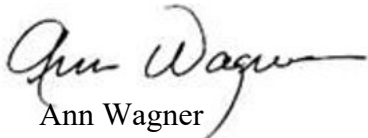
Sincerely,



Josh Hawley
United States Senator



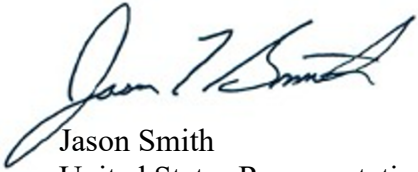
Eric S. Schmitt
United States Senator



Ann Wagner
United States Representative



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United States Representative



Jason Smith
United States Representative



Sam Graves
United States Representative



Eric Burlison
United States Representative